Lost/Stolen Equipment

If your equipment is lost or stolen you must contact Cellhire immediately at **support@cellhire.com** or call **+1.214.355.5200** (follow the prompts).

All calls made are the responsibility of the customer until the line is suspended by the network.

For a complete users manual please visit:
www.cellhire.com/support/equipment-manuals

24 Hour Technical Support

Cellhire's Support Center is available 24 hours a day, 7 days week:

Within the US: **1 877 244 7242**

Outside the US: **+1 214 355 5200**
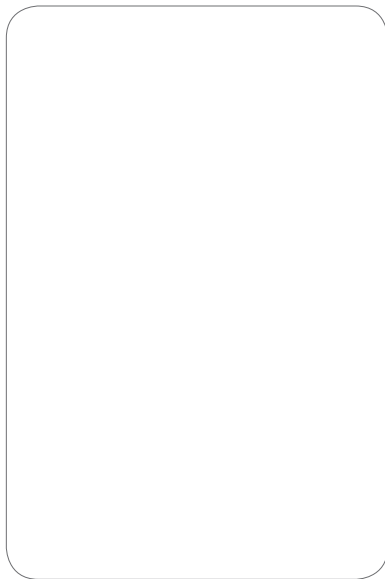
support@cellhire.com
www.cellhire.com/support

▶ International Country Codes

Country	Code
Australia	61
Austria	43
Belgium	32
Brazil	55
Canada	1
China	86
Finland	358
France	33
Germany	49
Greece	30
Hong Kong	852
Italy	39
Japan	81
Netherlands	31
Norway	47
Portugal	351
Russia	7
South Africa	27
Spain	34
Sweden	46
Switzerland	41
UK	44
USA	1

SIMSmart®

Your Mobile Number
& User Instructions

cellhire
international wireless solutions

Your Mobile Number

▶ Getting Started

Your Cellhire SIM card is activated & ready for insertion into your mobile device.

Inserting your SIM Card

The SIM card insertion point will vary depending on the make and model of your mobile device. Please refer to your device's user manual for details. When the card is inserted into your mobile device, the gold disc on the SIM must make contact with the connectors inside the mobile device.

Testing your SIM Card

Your Cellhire SIMSmart solution is active and is ready for use as soon as you arrive at your travel destination.

▶ Dialing Instructions

Calling a US Number

1. Enter the **+** key on your keypad*.

2. Enter the US country code, 1.

3. Enter the phone number, including area code.

TIP: With most mobile devices, the **+** key will appear on your screen if you press and hold down the "**0**" key or press the "*****" key twice.

Calling an International Number

1. Enter the **+** key on your keypad.

2. Enter the country code for the country you are dialing. See *International Country Codes* section on back.

3. Enter the phone number, including area code (without the first 0)*

* Omit the first digit of a non-US phone number if the number starts with a "0"

▶ VoiceMail Instructions