

SamsungX9850

#### Lost/Stolen Equipment

If your equipment is lost or stolen you must contact Cellhire immediately at support@cellhire.com or call +1.214.355.5200 (follow the prompts).

All calls made are the responsibility of the customer until the line is suspended by the network.

For a complete users manual please visit: www.cellhire.com/support/equipment-manuals

#### 24 Hour Technical Support

Cellhire's Support Center is available 24 hours a day, 7 days week:

Within the US: 1877 244 7242 Within Korea: 00388 1 214 355 5200 Within Korea: 001 1 214 355 5200 Within Korea: 002 1 214 355 5200 Within Korea: 0011 1 214 355 5200

#### support@cellhire.com www.cellhire.com/support

Please note: This phone only works in Korea

#### Your Mobile Number



REV 12-01-10

# Samsung X9850

CHARGER

CONNECTOR

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VOLUME

CALL KEY

STAR

KEY

**KEYS** 

MENU KEY

SELECT

POWER/

END KEY

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KEY

## Basic Phone Operation

#### Setting up your Samsung phone

Be sure the battery is charged. Your phone is supplied with a dual volt charger (110/220 volt) and an international adapter so it can be charged anywhere in the world.

#### To power the phone on/off

Press and hold the power key as shown until phone powers on or powers off.



#### To answer & end a call

To answer press the call key. 
To end press the end call key.

#### To redial the last number called

Press the call key twice.

#### To make an emergency call

Dial 112 then press the call key.

#### To adjust volume

Press the volume keys located on the left side of the phone.

## Dialing Instructions

#### Calling a US number while in Korea

To call back to the US from Korea, you will need to dial the following:

- 1. Enter 00388 (Alternate #'s : 001 or 002 or 0011)
- 2. Enter the US country code, 1. (To call a different country, see *International Country Codes* section)
- 3. Enter the phone number, including area code

For example, to call Cellhire Support, dial:



#### Receiving a call from the US while in Korea

People in the US should dial the following to call you:

1. Enter 011

2. Enter the Korea country code, 82

3. Enter your Korea mobile number (without the first 0)\*

For example a call to your number from the US would look like:



**TIP:** To make a local call within Korea enter the area code (including the 0), followed by the phone number.

\*Omit the first digit of a non-US phone number if the number starts with a "0"

## International Country Codes

Japan81
Netherlands31
Norway47
Portugal351
Russia7
South Africa27
Spain34
Sweden46
Switzerland41
Taiwan886
UK44
USA1

## VoiceMail Instructions

#### **Retrieving your VoiceMail messages**

Your phone will automatically divert incoming calls to a VoiceMail Messaging Service when the phone is switched off, engaged or out of coverage.

Retrieval of messages left in your VoiceMail will be charged at the standard call rate. Please refer to your Rental Agreement.



Important Note: In order for Cellhire to offer the best possible rental service, please **DO NOT** change the standard VoiceMail greeting or the default PIN code. If it is necessary for you to alter the greeting, please contact a Cellhire representative for further assistance.

## Please follow the instructions below to retrieve your messages:

#### While in Korea

Press the star key followed by dialing 88. Then press the call key.

After the first voice prompt, enter the last 4 digits of your Korean number. After the second voice prompt, press the number 1.