# Useful Information when using your own handset

#### Locked Handsets

Some GSM phones are SIM locked, restricting the use of SIM cards from other networks. If your phone is locked, an 'Insert SIM' message may appear after you have correctly inserted the SIM card. To rent an unlocked handset, please visit www.cellhire.com

## Phone / SIM language

Most handsets are pre-set to automatically select the language of the SIM card. Activating your desired language before you go will ensure that your phone display is not affected.

Please refer to your user manual for details of how to change the handset language.

### **Phone Book Contacts**

Contacts in your own phone book are stored on either your phone or SIM memory. To ensure you have access to all of your contacts while using Cellhire Follow Me, copy all contacts to your phone memory and activate the phone memory on your handset.

Please refer to your user manual for details of how to copy contacts and select the phone memory.

Callers being forwarded from your US mobile phone to your Cellhire Follow Me number will on occasion experience a 15-30 second delay prior to being connected, please instruct them to remain on the line.

# Dialing Information

With Cellhire Follow Me Service, business associates, friends and family need only dial your personal cell phone to be connected to you, regardless of where you may be worldwide. Each Cellhire Follow Me solution will come with dialing instructions specific to your country of destination.

Australia	.61
Austria	.43
Belgium	.32
Brazil	.55
Canada	.1
China	.86
Finland	.358
France	.33
Germany	.49
Greece	.30
Hong Kong	.852
Italy	.39
-	

Japan	.81
Netherlands	.31
Norway	.47
Portugal	.351
Russia	.7
South Africa	.27
Spain	.34
Sweden	.46
Switzerland	.41
Taiwan	.886
UK	.44
USA	.1

# **Follow**Me®

**Essential Information**Before You Leave



Welcome to Cellhire's Follow Me®, the service which enables you to save money and use your own mobile number when travelling overseas.

The following information is provided as a guide to enable you to get the most from Cellhire Follow Me.

Follow these three simple steps and start saving on every call:

▶ **Step 1:** Before You Depart



Forward calls to the Cellhire Follow Me number that is listed at the front of the accompanying phone instructions booklet. See your cell phone owner's manual for instructions on call forwarding.

#### **Helpful Hint:**

- Activate the forwarding just prior to your departure.
- Once the Forward function is activated all calls will be sent to the international number.

► Step 2: Insert SIM Card



If you are renting a SIM card to use with your own GSM cell phone – remove your SIM card and replace with the Cellhire SIM. If you are unclear on how to remove your SIM card, consult your owner's manual.

► Step 3: When You Return



Cancel the forwarding – refer to your owner's manual for instructions on canceling the forwarding.

#### **Helpful Hint:**

 Canceling the forwarding will allow your own US number to accept calls again. Failing to complete this step will result in all calls to continue to go to the Cellhire Follow Me number