

Iridium9555

User Instructions



Your Mobile Number

Lost/Stolen Equipment

If your equipment is lost or stolen you must call Cellhire immediately. All calls made are the responsibility of the customer until the line is suspended by the network.

24 Hour Technical Support

Cellhire's Support Center is available 24 hours a day, 7 days week:

Within the US: **1 877 244 7242**

Outside the US: **+1 214 355 5200**

support@cellhire.com
www.cellhire.com/support

Iridium 9555

▶ Basic Phone Operation

Setting up your Iridium phone

Be sure the battery is charged. Your phone is supplied with a dual volt charger (110/220 volt) and an international adapter so it can be charged anywhere in the world.

To power the phone on/off

Press and hold the power key as shown until phone powers on or powers off.

Maximizing performance

Having a completely open view of the sky plays a very important role in ensuring call quality when using an Iridium Satellite phone. Nearby obstructions such as tall buildings, trees or mountains, can prevent calls, as they block the signal between the phone's antenna and the satellites that facilitate service.



Use the diagram above as a guideline to follow, ensuring that surrounding obstructions are low to the ground, or in the far distance.

Holding the phone

1. Rotate and extend the antenna (the antenna will click into place).
2. When talking on the phone, the antenna should be pointing to the sky.
3. Make sure that your surroundings are free of obstructions.

To answer & end a call

To answer press the call key. To end press **OK** or the end call key.

To make an emergency call

Dial 112 then press the call key.

To adjust volume

Press the volume keys located on the top-left side of the phone.

▶ Dialing Instructions

Making calls & receiving calls

1. Rotate and fully extend the antenna.
2. Press and hold **<0>** key to bring up a **"+"** symbol.
3. Dial the number, including the country code and press **OK**, or the call key. See *International Country Codes* section.

For example, to call Cellhire Support, dial:



1. People in the US should dial "011" instead of the **"+"** symbol when calling you from a landline.

▶ International Country Codes

Australia	61	Japan	81
Austria	43	Netherlands	31
Belgium	32	Norway	47
Brazil	55	Portugal	351
Canada	1	Russia	7
China	86	South Africa	27
Finland	358	Spain	34
France	33	Sweden	46
Germany	49	Switzerland	41
Greece	30	Taiwan	886
Hong Kong	852	UK	44
Italy	39	USA	1

▶ Text Messaging Instructions

Receive text messages

1. When you receive a new message, you will see **"Message Read Now?"**
2. Press **OK** and continue with step 3 or press **Clear** to read the message later.


3. Press **Menu** or the arrow keys to move forward through a message one screen at a time.
4. Press **OK** to access options for that entry.

Sending text messages

1. Press the envelope icon on the display.
2. Scroll to **"Message Editor"**, press **OK**.
3. Compose a message, press **OK**.
4. **"Send Message"** appears, press **OK**.
5. Enter destination number, preceded by **"+"**, then **OK**.

▶ VoiceMail Instructions

Retrieval of messages left in your VoiceMail will be charged at the standard call rate. Please refer to your Rental Agreement for your unit rate.

 **Important Note:** In order for Cellhire to offer the best possible rental service, please do not change the standard VoiceMail greeting or the default PIN code. If it is necessary for you to alter the greeting, please contact a Cellhire representative for further assistance.

Accessing your VoiceMail from a US landline

1. Dial 011 followed by your Iridium phone number. Interrupt the greeting by pressing the **"*"** key.
2. When prompted, dial 1020 (security code) then follow the prompts.

Accessing your VoiceMail from your Iridium

1. Press and hold **<0>** key to bring up a **"+"** symbol.
2. Dial your Iridium phone number followed by **OK**.
3. When prompted, dial 1020 (security code) then follow the prompts.

Additional Information

For further information, please visit www.cellhire.com and click **Support**.